

Avaya one-X™ Quick Edition

Release 3.2 Telephone User Guide

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Contents

Using one-X Quick Edition IP Telephones

Introduction



Making Calls

To make calls manually

- 1. Pick up the handset, or press SPEAKER, or press HEADSET.
- 2. Dial the number.

To make a call using a speed dial

You must first create speed dial entries (see Speed Dial on page 21).

- 1. Press OPTIONS and select **Speed Dial**.
- 2. Press the number that corresponds to the entry that you want to call.

To make a call from the list of call logs

You must subscribe to Caller ID service for the name and number of incoming calls to be recorded in the Incoming list.

- Press OPTIONS and select Call Log.
- 2. To dial a previously dialed number, press **Out**.
- 3. Press the Line/Feature button beside the number that you want to dial.
- 4. Pick up the handset, or press SPEAKER.

To make calls using the corporate or personal directory

- Press Dir to display the Corporate directory; press Dir and then MyDir to display the personal directory.
- 2. Press the Line/Feature button beside the number that you want to dial.
- 3. Pick up the handset, or press SPEAKER.

To make a restricted call using an authorization code

The system may be configured with dialing restrictions that require that you enter an authorization code to override them.

- 1. Dial the external number.
- 2. After hearing a stutter tone, dial the 6-10 digit authorization code provided by the system administrator.

Receiving Calls

To answer an incoming call

Pick up the handset, or press SPEAKER, or press HEADSET.

To answer or ignore a second incoming call

Press **Answer** or **Ignore** while the telephone is ringing.

If you choose to Answer, the first call is put on hold.



When you have multiple incoming calls (more than three for the 4610 and more than four for the 4621) you must transfer, park, or place the active call on hold before you answer the next call.

Putting a Call on Hold

To put a single call on hold

Press HOLD. You can replace the handset without losing the call.

To retrieve a held call

Pick up the handset and press HOLD.

To put an active call on hold while you place a new call

- 1. Press HOLD.
- Press a Line/Feature button.
- Place and conclude the new call.
- 4. Retrieve the held call.

To put an active call on hold while you answer a second call

- 1. When a call comes in, press the Line/Feature button that corresponds to the incoming call. The active call is automatically put on hold.
- 2. Place and conclude the new call.
- 3. To retrieve the held call, press the **HELD** softkey that corresponds to the held line.

Transferring Calls

To transfer a call and speak to the receiving party

- 1. With the calling party on the line, press TRANSFER.
- 2. When you hear the dial tone, dial the number, or press **FrDir** and select the number.
- 3. After the dialed party answers your call, announce the caller.
- 4. When you are ready to transfer the call, press TRANSFER.
- 5. Press Ok.

To transfer a call without speaking to the receiving party

- 1. With the calling party on the line, press TRANSFER.
- 2. When you hear the dial tone, dial the number, or press **FrDir** and select the number.
- 3. When the telephone at the far end begins to ring, hang up.

Parking and Retrieving Calls

To park a call

- 1. While the call is active, press **Park**.
- 2. Press **Ok** and hang up.

To retrieve a parked call from the telephone that was used to park the call

- 1. At the telephone that was used to park the call, pick up the handset, or press SPEAKER, or press HEADSET.
- 2. Do one of the following:
 - to retrieve a single parked call, press UnPrk.
 - to retrieve one of several parked calls, press the Line/Feature button beside the call.

To retrieve a parked call from any other telephone

- 1. At any Quick Edition IP telephone connected to the network (except the telephone that was used to park the call), pick up the handset, or press SPEAKER, or press HEADSET.
- 2. Press Retrv.
- 3. Press the Line/Feature button beside the call that you want to retrieve.

Conference Calls

You can create a conference call with three participants. Each of the other participants can, in turn, add one additional participant to the conference call for a maximum of five parties per conference call.

To create a conference call with three participants

- 1. Call the first party.
- 2. When the call is answered, press CONFERENCE.
- 3. Press **Dial** and dial the number of the second party, or press **FrDir** and choose the number from a directory. The first party is put on hold automatically.
- 4. When the second party answers, press CONFERENCE.

To drop a single party from the conference call

- 1. Select the line that corresponds to the connected party.
- 2. Press **Drop**.

To place one of the participants on hold

- 1. Select the Line/Feature button beside the party that you want to speak to privately.
- Press Select.
- 3. To resume the three-way conference, press CONFERENCE.
- 4. Select the line that was put on hold and press CONFERENCE.

To place all participants on hold

- Press HOLD.
- 2. To resume the conference call, press HOLD again.

To end the conference call

Press End, or hang up the handset, or press SPEAKER, or press HEADSET.

Call Forwarding

To forward calls to voicemail

- Press CFwd.
- 2. Select All Calls or After 3 Rings.
- 3. Press Chg.
- 4. Select Voicemail.
- 5. Press Save.
- 6. Press PHONE/EXIT.

To forward calls to a directory number

- 1. Press CFwd.
- 2. Select All Calls or After 3 Rings.
- 3. Press Chg.
- 4. Select **Directory #** or press the indicated dialpad key.
- 5. If you want to switch to your Personal directory, press MyDir.
- 6. Select the Line/Feature button beside the number to which calls will be forwarded.
- 7. Press Save, then Exit.

To forward calls to an external number

- 1. Press CFwd.
- 2. Select All Calls or After 3 Rings.
- Press Chg.
- 4. Select **Dialed #** or press the indicated dialpad key.
- 5. Enter the number to which calls will be forwarded. If the call will be forwarded to a PSTN number or to a SIP network number, include the prefix.
- 6. Press Next, Save, then Exit.

To enable call forwarding

- 1. Press CFwd.
- 2. Select All Calls or After 3 Rings.
- 3. Press On.
- 4. Press PHONE/EXIT.

To disable call forwarding

- Press CFwd.
- 2. Select All Calls or After 3 Rings.
- 3. Press Off. then Exit.

To change the number of rings before forwarding

- 1. Press CFwd.
- 2. Select After 3 Rings.
- Press Chg.
- 4. Press the or + softkey to decrease or increase the number of rings.
- 5. Do one of the following:
 - Press 1 to redirect calls to voicemail, and then select Save.
 - Press 2 and select the Line/Feature button beside the number to which calls will be redirected (or select MyDir to choose a number from your Personal directory).
 - Press 3, enter the number, and select Next to redirect calls to your specified number.
- 6. Press Save, then Exit.

Zero-Redirect

To specify a redirect number

- 1. Access User Options.
- Select Voicemail and then select Zero Redirect.
- 3. Press Chg.
- 4. Enter the number to which the call will be redirected. If the call will be redirected to a PSTN number or a SIP network number, include the prefix.
- 5. Press Done, then Exit.

To enable or disable zero redirect

- 1. Access User Options.
- 2. Select Voicemail.
- Select Zero Redirect.
- 4. Press On or Off, then Exit.

Using Call Logs

To view call log entries

- 1. Press OPTIONS.
- 2. Press Call Log.
- 3. Press PAGE LEFT and PAGE RIGHT to view the next or previous set of entries.

To edit a call log number before you dial the number

- 1. Press OPTIONS.
- 2. Select Call Log.
- 3. Select the Line/Feature button beside the number that you want to edit/dial.
- 4. Press Edit#.
- 5. Press **Bksp** and use the dialpad to enter a different number.
- 6. Press Dial.

To delete a single entry

- 1. Press OPTIONS.
- 2. Select Call Log.
- 3. Select the Line/Feature button beside the number that you want to delete.
- 4. Press Del.

To clear lists, all call logs, and/or reset the counter

- 1. Press OPTIONS.
- 2. Select Call Log.
- 3. Press Clear.
- 4. Do one of the following:
 - Reset Counter—Clears the missed-call counter.
 - Clear Incoming—Clears the list of incoming calls.
 - Clear Outgoing—Clears the list of outgoing calls.
 - Clear All—Clears the missed-call counter, and both lists of calls.
- 5. Press Yes, then Exit.

Using Voice Mail

User Keypad Shortcuts

The following table shows shortcuts available from the keypad after you enter the password.

Key		Function	
1	1 Listen to new messages.		
Main	Main Menu		
1	Listen	to voicemail messages	
	1	Rewind.	
	2	Pause.	
	3	Fast forward.	
	4	Replay.	
	5	Envelope information.	
	7	Delete.	
	8	Reply.	
	9	Save.	
	#	Skip to the next message.	
	*	Return to main menu.	
4	Perso	nal Options	
	1	Voicemail notification on or off.	
	2	Record name.	
		# Stop Recording.	
		1 Satisfied and store.	
		2 Listen to name.	
		3 Erase and re-record.	
		4 Add additional recording to the name.	
		* Exit without changes and return to record name menu.	
	3	Record personal greeting.	

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Key			Function
		#	Stop recording.
		1	Satisfied and store.
		2	Listen to message.
		3	Erase and re-record.
		4	Add additional recording to the message.
		*	Exit without changes and return to personal greeting menu.
	4	Delete	personal greeting and use standard greeting.
	5	Chang	e password.
	6	Config	ure zero redirect.
		1	Turn on feature.
		2	Turn off feature.
		3	Change redirect number.
		*	Return to personal greeting menu.
	*	Return	to main menu.
*	Exit vo	oicemail	system.

Caller Keypad Shortcuts

The following table shows the options that a caller can select while leaving a message. Each key on the caller's dialpad performs a different function.

Key	Function	
1	Save the message and end the call.	
2	Listen to the message.	
3	Erase and re-record the message.	
4	Add information to the recorded message.	
*	Exit without leaving a message.	
#	Pause during recording and play voicemail prompts.	

To play a voicemail message

- 1. Press Vmail and enter the password, and then press Done.
- 2. Select the Line/Feature button beside the entry that you want to play.
- 3. Press **Play** and then pick up the handset.

To listen to a voicemail message while the message is being recorded

- 1. When the caller begins to record a message, press **Lstn**. You can hear the caller speaking, but the caller cannot hear you.
- 2. To speak to the caller, press **Answ**.

To access your voicemail using any telephone

To retrieve voicemail messages through the PSTN, the one-X Quick Edition network must be equipped with a PSTN gateway.

- 1. Using any touch tone telephone that has access to the one-X Quick Edition network, dial the extension of your Quick Edition IP telephone.
- Wait for voicemail to answer the call.
- 3. As soon as the greeting starts to play, press *.
- 4. When prompted, enter the password followed by the # key.
- 5. Follow the prompts.

Record Your Name and Greeting

To record your name

- Press OPTIONS.
- 2. Select **Options** and **User Options**.
- 3. When you are prompted, enter the password (the default password is 123456).
- 4. Press Done, Voicemail, then Record Name.
- 5. Lift the handset, then press **Rec**, speak your name clearly, and press **Stop**.
- 6. Do one of the following:
 - press Play to listen to your recording.
 - press Save and then Ok if you are satisfied with the recording.
 - press Rec again to re-record your name.
- Press Exit.

To record a personalized greeting

- 1. Press OPTIONS and log in to **User Options**.
- 2. Press Voicemail and then Record Greeting.
- Lift the handset.
- 4. Press **Rec**, speak your greeting clearly, and select **Stop**.
- 5. Do one of the following:
 - press Play to listen to your recording.
 - press Save and then Ok if you are satisfied with the recording.
 - press Rec again to re-record your greeting.
- 6. Press Exit.

To delete a personalized greeting

- 1. Press OPTIONS and log in to **User Options**.
- Press Voicemail and then Record Greeting.
- 3. Press **Del**, **Yes**, then **Exit**.

Using Directories

The maximum number of entries is 100 for the corporate directory and 100 for the personal directory.

To view corporate and personal directory entries

- 1. Press **Dir** to view the corporate directory; then **MyDir** to view your Personal directory.
- 2. Press PAGE LEFT or PAGE RIGHT to move through directory pages.

To change your name in the Corporate directory

- 1. Press OPTIONS and log in to **User Options**.
- 2. Press Name and then Chg.
- 3. Press **Bksp** to delete characters if necessary. Type a name starting with the last name and ending with the first name (for example, **Young**, **Mary**):

Key	Action
1	To enter special characters . , ' & - and @

Case softkey	To change a character to upper- or lower-case. The first character in a line and the first character after a space are capitalized automatically.	
PAGE LEFT and To move the cursor to the left or right without deleting PAGE RIGHT character.		
Bksp softkey	To delete a character.	
2 through 9 keys	Press a key once to enter the first letter, twice for the second letter, three times for the third letter, and four times for the fourth letter. For example, to type "R", press the "7" three times.	

4. Press Save. then Exit.

To add an entry to your personal directory manually

- 1. Press Dir, MyDir, then Add.
- 2. Type a name for the record (for example, the name of the party that you want to call).
- 3. Press Next.
- 4. Type the phone number or extension (for a PSTN or a SIP number, type the prefix first).
- 5. Press **Next**, **Save**, then **Exit**.

To copy an entry from the corporate directory

- 1. Press Dir.
- 2. Select the Line/Feature button beside the number that you want to copy.
- 3. Press Copy then select My Personal Dir.
- 4. Press Ok, then Exit.

To copy an entry from the call log

- 1. Select Log.
- 2. Select the Line/Feature button beside the number that you want to copy.
- 3. Press Copy, then select My Personal Dir.
- 4. Press Ok, then Exit.

To copy an entry from a voicemail record

- 1. Press Vmail and enter the password and then press Done.
- 2. Select the Line/Feature button beside the voicemail record that you want to copy.
- 3. Press Copy, then select My Personal Dir.
- 4. Press **Ok**, then **Exit**.

To edit an entry in your personal directory

- 1. Press Dir, then MyDir.
- 2. Select the Line/Feature button beside the entry that you want to edit.
- 3. Press Edit to modify the entry.
- 4. Press Next.
- 5. Optionally edit the number.
- 6. Press Next, Save, then Exit.

To delete an entry from your personal directory

- 1. Press Dir, then MyDir.
- 2. Select the Line/Feature button beside the entry that you want to delete.
- 3. Press Del, then Exit.

Status

Status information is the advertisement of a user's availability to communicate with others. You can monitor a maximum three telephones on the 4610SW IP and four on the 4621SW IP. You cannot add Auto Attendant, group, or external numbers to your monitoring list.

When Status is set manually, the following status values can be configured by the user:

- Automatic (the default value)
- Busy
- Away
- In-A-Meeting
- Be-Right-Back
- Private
- DND

When Status is set to automatic, the following values can be displayed:

- On Call (off hook)
- Available (on hook)
- All-Call-Forwarded (call forwarding configured to forward all calls).

Icon		Meaning
	C	Off hook (on a call)
	Z	On hook (available)
	ф	All calls forwarded
	8	Busy, Do Not Disturb, Private
	Ð	Be right back
	ø	Away
	α	In a meeting

Note:

While you are on an active call, you can access the Corporate Directory to modify Status information.

To add or remove a user status on your monitored list

- 1. Press Dir.
- 2. Select the Line/Feature button beside the entry that you want to add or remove.
- 3. Press **StsAd** to add to your monitored list or **StsRm** to remove from your monitored list.

To view the status information for a monitored user

- 1. The home screen will display monitored users on the right and active calls on the left.
- 2. Select the Line/Feature button beside the entry for which you want to view information.

Note:

Release 3.0 devices will appear as 'Private'.

To dial a monitored user

- 1. Select the Line/Feature button beside the entry.
- 2. Press Dial.

To configure your own status information

1. Press OPTIONS.

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- 2. Select My Status.
- 3. Press PAGE LEFT and PAGE RIGHT to view all status options.
- 4. Select the Line/Feature button beside your status choice.
- 5. Press Yes.

To change or remove your status information

- 1. Press OPTIONS.
- 2. Select My Status.
- 3. Press PAGE LEFT and PAGE RIGHT to view all status options.
- 4. Select the Line/Feature button beside your current status. Select **Auto** to remove your set status.
- 5. Press Yes.

Do Not Disturb

Use the do not disturb (DND) feature to prevent your telephone from ringing or receiving pages.

- 1. Press OPTIONS and select **DND**, or press a programmed **DND** softkey.
- 2. Select **ON** or **OFF** to toggle between turning the feature on and off.

Paging

To broadcast an announcement to a paging zone

- Press OPTIONS and select Paging.
- 2. Lift the handset and perform one of the following actions:
 - select General Page to broadcast a message to all devices in the network.
 - select the Line/Feature button for a specific zone to broadcast a message to the devices in that zone.
- 3. Wait for the paging tone, and then speak your announcement clearly into the microphone.
- 4. Press **Done** or hang up.
- 5. Press PHONE/EXIT.

Speed Dial

To view your speed dial list

- 1. Press OPTIONS and select Speed Dial.
- 2. Press PAGE LEFT and PAGE RIGHT to view all entries.

To add a speed dial entry manually

- 1. Press OPTIONS and select **Speed Dial**.
- 2. Press Add.
- 3. Type a name for the Speed Dial entry.
- 4. Press Next.
- 5. Type a number.
- 6. Press Next.
- 7. Select the Line/Feature button beside any available Speed Dial number to assign the entry to the Speed Dial number.
- 8. Press Save then Exit.

To copy an entry from the corporate directory

- 1. Press Dir.
- 2. Select the Line/Feature button beside the number that you want to copy.
- 3. Press Copy.
- 4. Press Speed Dial.
- 5. Select the Line/Feature button beside any available Speed Dial number.
- 6. Press Ok, then Exit.

To copy an entry from the call log

- 1. Select Log.
- 2. If you want to copy an entry from the list of dialed numbers, press **Out**.
- 3. Select the Line/Feature button beside the number that you want to copy.
- 4. Press Copy, then Speed Dial.
- 5. Select the Line/Feature button beside any available Speed Dial number.
- 6. Press **Ok**, then **Exit**.

To copy an entry from a voicemail record

- 1. Press Vmail.
- 2. Type your voicemail password and select **Done**.
- 3. Select the Line/Feature button beside the voicemail record that you want to copy.
- 4. Press Copy then Speed Dial.
- 5. Select the Line/Feature button beside any available Speed Dial number.
- 6. Press Ok, then Exit.

To edit a speed dial entry

- 1. Press OPTIONS, then select **Speed Dial**.
- 2. Select the Line/Feature button beside the entry that you want to edit.
- 3. Press Edit.
- 4. If required, edit the name, then press Next.
- 5. If required, edit the number, then press **Next**.
- 6. If you want to change the Speed Dial button assignment, select the Line/Feature button beside the entry that you want to use.
- 7. Press Save. then Exit.

To delete a speed dial entry

- 1. Press OPTIONS and select **Speed Dial**.
- 2. Select the Line/Feature button beside the entry that you want to delete.
- 3. Press **Del**, then **Ok**.
- 4. Press Exit.

Accessing Telephone Applications and Options

Softkeys and the OPTIONS button provide access to user-specific and system-wide options.

Default Function	Softkey Label		
	4610 SW IP	4621 SW IP	
Do not disturb	n/a	DND	
Retrieve a parked call.	Retrv	Retrv	
Call forwarding	CFwd	CFwd	
Directory	Dir	Dir	
Voicemail	Vmail	Vmail	
Log	n/a	Log	

Press the # key and then PAGE LEFT and PAGE RIGHT to display the IP address for the telephone. Press OPTIONS and select **Set Details** to view network configuration information about your telephone.

Programmable Softkeys

To program a softkey

- 1. Press the selected softkey for two seconds.
 - The screen will display all possible options. A check mark indicates the current function assigned to the key and a 'D' indicates the default function of the key.
- 2. Select the Line/Feature button beside the new function. Press PAGE LEFT and PAGE RIGHT to view all options.
- 3. Press **Ok** at the "key assigned" message.

To disable a softkey

- 1. Press the selected softkey for two seconds.
- 2. Select Disable.
- 3. Press Ok.

To reset softkeys to factory defaults

1. Press OPTIONS.

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- 2. Select **Options** and **User Options**.
- 3. Enter the password if password protection is enabled (initially enabled, the default password is 123456).
- 4. Select **Reset Softkeys**, then press **Yes**.

Table 1: Telephone Softkey Functions

Label	Function	
Retrv	Retrieve parked calls	
Dir	Corporate Directory	
MyDir	My Personal Directory	
CFwd	Call Forward	
Vmail	Voicemail	
VMSet	Voicemail options	
Page	Paging	
DND	Do Not Disturb	
MySts	My Status	
Lgout	Outgoing call log	
Log	Incoming call log	
SDial	Speed Dial	
Tw	Teleworker	
Rng Tn	Personalized ringing	
CWtTn	Call waiting tone	
CnLvI	Contrast level	
Grtn	Greeting (night switching) will let you select the default or a custom auto attendant greeting (key must be programmed by the administrator)	
Disable	Disable Softkey	

Accessing User Options

To access user options when password protection is enabled

- Press OPTIONS.
- 2. Select **Options** and **User Options**.
- 3. Type the password (initially enabled, the default password is 123456).
- 4. Press Done.

To access user options when password protection is disabled

- 1. Press OPTIONS.
- 2. Select **Options** and **User Options**.

Setting Password Options

To change your password

- 1. Access the **User Options** menu.
- 2. Select **Password** and then **Change Password**.
- 3. Type the new password, and press **Next**.
- 4. Re-enter the new password and press **Next**.
- 5. Enter the old password, and press **Next**.
- 6. Press Ok and press PHONE/EXIT.

To enable or disable password protection

- 1. Access the **User Options** menu.
- 2. Select Password.
- 3. Select Turn Pswd OFF or Turn Pswd ON.
- 4. Press **Yes** to activate or deactivate password protection.
- Press Exit.

Note:

Disabling password protection for accessing user options does not disable the voicemail password.

Adjusting the Volume

Use **Volume Up** and **Volume Down** to adjust the handset, speakerphone, headset, or ringer volume. The volume setting is returned to the default setting automatically after the telephone has been idle for 30 seconds.

Muting the Active Microphone

- Press MUTE.
- To activate the microphone, press MUTE again.

Changing the User Language

- 1. Press OPTIONS.
- 2. Select **Options** and **User Options**.
- 3. Type the password (initially enabled, the default password is 123456).
- 4. Press Done.
- 5. Select Language.
- 6. Press Chg.
- 7. Select the Line/Feature button beside the language of your choice.
- 8. Press Yes, then Ok, and then Exit.

Choosing a Personalized Ringer Tone

- Press OPTIONS.
- 2. Select Options and User Options.
- 3. Type the password (initially enabled, the default password is 123456).
- 4. Press Done.
- 5. Select Personalized Ringing.

- 6. Select the Line/Feature button beside any ring pattern entry on the **Select Ring Pattern** menu to hear the tone. Press **Play** to hear it again.
- 7. Press **Select** to choose the ringer tone.
- 8. Press Exit.

Setting the Call Waiting Tone

- 1. Press OPTIONS.
- 2. Select **Options** and **User Options**.
- 3. Type the password (initially enabled, the default password is 123456).
- 4. Press Done.
- 5. Select Call Waiting Tone.
- Press ON to enable the waiting tone or OFF to disable it.When the call waiting tone is enabled, you will hear a beep when a second call comes in.
- 7. Press Exit.

Setting the Contrast Level of the Display

- 1. Press OPTIONS.
- 2. Select **Options** and **User Options**.
- 3. Type the password (initially enabled, the default password is 123456).
- 4. Press Done.
- 5. Select Contrast level.
- 6. To brighten the background, select -. To dim the background, select +.
- 7. Press Save, then Exit.

Registration Information for Optional Features

- 1. Press OPTIONS.
- 2. Select Opt Features.
- 3. Select **Email Fwd Options**, **WebAdm Sys Options**, or **Teleworker Options** to display the registration code.
- 4. Press Exit.

Web-based System Administration

If your telephones are connected to the same network as the administration computer, you can configure system-wide options using the web-based administration interface. Refer to *Avaya one-X Quick Edition System Administration Guide*.

Options Menus

Telephone Options

Table 2: Telephone Options - Main Menu

1. Options To log into user or system options.	
View and clear incoming and outgoing log entries.	
3. DND Enable and disable Do Not Disturb.	
4. My Status Set your user status.	
5. Paging Initiate a page.	
6. Speed Dial Add, edit, and delete speed dial entries.	
7. Optional Features View.	
8. Set Details View.	
9. Language	View settings.

Table 3: Telephone Options - Telephone User Option Menu

1. Password	Change password or turn password on or off.	
2. Call Forward	Enable, disable, and modify call forwarding settings. Also available through a softkey.	
3. Voicemail Enable and disable operator redirect and the number to which a call will Record your name and greeting. Also available through a softkey on the		
4. Call Log Clear, and Reset Missed Call Counter. There are additional options available f Logs on the Main Menu.		
5. Language Select a user language from the drop-down list.		
6. Name	Enter your name in the corporate directory.	
7. Personalized Ringing	Review and select your ringer tone.	
8. Call Waiting Tone	Enable and disable the call waiting tone.	
9. Contrast Level	Adjust the contrast level of your telephone display.	
10. Teleworker Enable to connect your Quick Edition IP telephone to a high-speed Internand access the Corporate directory.		
11. Reset Softkeys	Reset softkeys to factory defaults.	

Table 4: Telephone Options - Web Interface Menu

Change Password	Enter existing password, enter new password, and confirm new password.		
Home	Call Forwarding	Enable, disable, and modify call forwarding settings.	
	Do Not Disturb (DND)	Enable and disable audio notification for incoming calls.	
	Speed Dial Create, modify, and delete personal speed dial numbers		
Caller's Logs Incoming Calls		View details, Clear, and Reset Missed Call Counter.	
Dialed Calls View details and Clear Log.		View details and Clear Log.	
Terminal Settings Name		Change name.	
	Set Optional Features	View e-mail Fwd, Teleworker, and WebAdm Sys Options.	
Voice Mail	Zero Redirect	Enable and disable Operator redirect and enter the number to which a call will be redirected.	
	SMTP Settings	Enable or disable SMTP on network, and specify IP address of SMTP server host and/or SMTP port for support of e-mail notification of voice mail.	
Teleworker Options	Working Mode	Disable (Local) or enable (Teleworker) teleworker.	
	Preferred Server	Enter the IP address of the teleworker server host.	
Backup & Restore	Backup & restore user configuration data.		

To access telephone and user options using a web browser:

^{1.} Start the web browser on your computer.

^{2.} In the Address field, enter the IP address of the telephone (for example, type https://192.168.0.2).

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